

DEPARTMENT OF INFRASTRUCTURE

The Hon. Member for Arbory, Castletown and Malew, Mr Moorhouse, to ask The Minister for Infrastructure:

What the five highest-performing and five lowest-performing bus routes were, in terms of punctuality, from June to September 2025; and what the reasons for their performance were.

Question W-202501-1943 published on 20 10 2025; Answer published on 14 11 2025.

The Minister for Infrastructure (Dr Haywood): Between June and September 2025, the five highest performing bus routes in terms of punctuality were:

16d - Ramsey, Glen Mona, Dhoon Glen, Hibernia, Ramsey
16 - Ramsey, Port-e-Vullen, Maughold, Ramsey
18a - Ramsey, Andreas, Jurby, St Judes, Ramsey
19 - Ramsey, St Judes, Jurby, Ramsey
20 - Ramsey Regaby, Andreas, Smeale, Bride, Ramsey

These routes showed strong punctuality due to infrequent service patterns, shorter route lengths, and coverage of rural areas, which typically experience lower traffic volumes and fewer disruptions.

The five lowest performing bus routes during the same period were:

11arm* - Port Erin, Port St Mary, Gansey, Castletown, Freeport, Douglas, Onchan, Willaston, Lord Street
11 - Port Erin, Colby, Castletown, Douglas, Onchan, Willaston, Douglas
12a - Douglas, Willaston, Onchan, Lord Street, Castletown, Gansey, Port St Mary, Port Erin
22h - Nobles Hospital, Douglas, Willaston, Onchan, Lord Street
3 - Douglas, Onchan, Laxey, Ramsey

*The service 11arm is a variation of the 11a route, operating during the later evening hours. Unlike the 11a, it does not serve the Airport, as the main terminal building is closed at that time. Instead, it provides a service to the Freeport only.

These routes faced punctuality challenges largely due to high traffic volumes, increased passenger numbers during peak travel times, ongoing roadworks, and congestion caused by vehicles in residential estates such as Willaston.