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Department of Infrastructure
Sea Terminal Building, Douglas,
Isle of Man, IM1 2RF

Contact: FOI Response Team
Telephone: (01624) 686785
Email: dpo-doi@gov.im

Our ref: 5198651

3 February 2026

Dear ###

We write further to your request, received 30 December 2025, which states:

"I seek the total number of passengers who traveled on the 8/8S route for each week since its launch?

How much does it cost to operate this route each day?

What has been the total cost of introducing this route?"

Our response to your request is as follows: I have detailed below the information that is being released to you.

I seek the total number of passengers who travelled on the 8/8S route for each week since its launch?

10/08/2025	565
17/08/2025	1994
24/08/2025	1604
31/08/2025	1327
07/09/2025	1273
14/09/2025	1080
21/09/2025	956
28/09/2025	1179
05/10/2025	842
12/10/2025	955
19/10/2025	861
26/10/2025	856
02/11/2025	808
09/11/2025	756
16/11/2025	762
23/11/2025	758

30/11/2025	689
07/12/2025	680
14/12/2025	637
21/12/2025	609
28/12/2025	424
04/01/2026	621
11/01/2026	536
18/01/2026	767

The week endings that are highlighted are non-school day operations.

How much does it cost to operate this route each day?

The cost is dependent on what hours are operated, to maintain efficiency hours have decreased in non-school operating days since the route was introduced. As an average day, on a school day operational week, it costs approximately £469.96.

What has been the total cost of introducing this route?

At the time of calculating the response it has cost approximately £80,969.

Please quote the reference number 5198651 in any future communications.

Your right to request a review

If you are unhappy with this response to your freedom of information request, you may ask us to carry out an internal review of the response, by completing a complaint form and submitting it electronically or by delivery/post.

An electronic version of our complaint form can be found by going to our website at <https://services.gov.im/freedom-of-information/Review> . If you would like a paper version of our complaint form to be sent to you by post, please contact me and I will be happy to arrange for this. Your review request should explain why you are dissatisfied with this response, and should be made as soon as practicable. We will respond as soon as the review has been concluded.

If you are not satisfied with the result of the review, you then have the right to appeal to the Information Commissioner for a decision on;

1. Whether we have responded to your request for information in accordance with Part 2 of the Freedom of Information Act 2015; or
2. Whether we are justified in refusing to give you the information requested.

In response to an application for review, the Information Commissioner may, at any time, attempt to resolve a matter by negotiation, conciliation, mediation or another form of alternative dispute resolution and will have regard to any outcome of this in making any subsequent decision.

More detailed information on your right to a review can be found on the Information Commissioner's website at www.inforights.im.

Should you have any queries concerning this letter, please do not hesitate to contact me.

Further information about freedom of information requests can be found at www.gov.im/foi.

I will now close your request as of this date.

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